

Dream Captain Privacy Policy

Oct 13, 2026 ·

Our promise

Dream Captain honors the authors who shape how we lead, and we hold ourselves to the same standard of respect for the people who read us. This Privacy Policy explains what personal information we collect, why we collect it, who we share it with, and the choices you have.

In short: we collect what we need to deliver our daily online publication, run your subscription, and keep the Service secure. [We do not sell your personal information,] and we give you control over what we do have.

This policy covers visitors to our website, subscribers and their authorized users, and people who contact us, including authors and publishers who write to us about featured content.

Who we are

The business responsible for your personal information is Captain Innovations, LLC, a Georgia limited liability company doing business as Dream Captain ("Dream Captain," "we," "us").

Captain Innovations, LLC, d/b/a Dream Captain

8735 Dunwoody Place, Suite 6

Atlanta, Georgia 30350

Privacy questions and requests: hello@dreamcaptain.com

Information we collect

Category	Examples	Where it comes from
Account and subscription	Name, work email, organization, job title, seat assignment, login credentials	You, or your organization's Administrator
Billing	Billing contact, billing address, plan, transaction history, last four digits of a card	You, and our payment processor
Usage and device	Pages and issues viewed, clicks on tips and book links, IP address, browser, device type, referring page, timestamps	Your use of the Service, cookies and similar technologies

Category	Examples	Where it comes from
Communications	Support messages, feedback, survey answers, removal or privacy requests	You
Author and publisher contacts	Name, business contact details, and the content or rights you tell us about	You, or public business sources

We do not ask for sensitive personal information, such as health data, precise location, or government identifiers, and we ask you not to send it to us. We do not knowingly collect information from children.

How we use information

We use personal information to:

- deliver the Dream Captain online publication and your subscription, including your account, seats and billing;
- send service messages, such as receipts, renewal notices, security alerts and changes to our policies;
- send the daily publication and other updates you have asked for or that our service naturally includes, and let you opt out of marketing at any time;
- understand which authors, quotes and tips are useful, so we can improve what we publish;
- keep the Service secure, prevent fraud and abuse, and enforce our Terms of Service;
- answer your questions and handle requests from subscribers, authors and publishers; and
- meet legal and accounting obligations.

Where EU or UK law applies, our legal bases are performing our contract with you, our legitimate interests in running and securing the Service, your consent where we ask for it, and compliance with the law.

How we share information

We share personal information only as follows:

- **Service providers.** Companies that help us run Dream Captain, such as hosting, email delivery, payment processing, analytics, customer support and security. They may use the information only to serve us, under contract.
- **Your organization.** If your seat is paid for by your employer, its Administrator can see your account details and may see whether you have accessed the publication.
- **Legal and safety.** When required by law or legal process, or to protect the rights, property or safety of Dream Captain, our subscribers or others.
- **Business changes.** If Dream Captain is involved in a merger, financing or sale of assets, information may transfer to the successor, which must honor this policy.
- **With your direction.** When you ask us to share information or give us your consent.

[Dream Captain does not sell personal information and does not share it for cross-context behavioral advertising.] If that changes, we will say so here, update our Cookie Notice and Do Not Sell or Share page, and give you a way to opt out before it happens.

Cookies and similar technologies

We use cookies and similar tools to keep you signed in, remember your choices, keep the Service secure, and understand how our publication is used. Our Cookie Notice lists each category, explains how to accept or reject non-essential cookies, and describes how we respond to the Global Privacy Control signal.

Your privacy rights

We give these rights to every user, wherever you live, and we apply the stricter requirements of the laws that cover you.

- **Know and access** the personal information we hold about you and receive a copy.
- **Correct** information that is wrong or incomplete.
- **Delete** your personal information, subject to limited legal exceptions.
- **Port** your information in a usable format.
- **Opt-out** of any sale or sharing of personal information, or targeted advertising, including through the Global Privacy Control signal.
- **Limit or object** to certain uses of your information and withdraw consent where we rely on it.
- **Appeal** a decision on your request and **not be treated differently** for using your rights.

How to use them. Email [privacy email] or use our Request to Remove page. We may need to verify your identity, and you may use an authorized agent. We respond within the time the law requires, generally 45 days in the U.S. and one month under the EU and UK GDPR, and we may extend where the law allows.

If you are in the EU or UK, you may also object to or restrict processing and complain to your local data protection authority. **If you are a California resident**, you may also ask which categories of information we share and see our Do Not Sell or Share page.

Data retention

We keep personal information only as long as we need it for the purposes above. Typical periods are:

Information	How long
Account and subscription records	While your account is active, plus [30] days
Billing and tax records	[7] years, as the law requires
Support and request records	[2] years after the matter closes
Server and security logs	[12] months

We delete or de-identify information when it is no longer needed, unless the law requires us to keep it.

Security

We use reasonable administrative, technical and physical safeguards to protect personal information, including encryption in transit, access controls, and limiting access to people who need it. No system is perfectly secure, so we cannot promise absolute security. If a breach affects your information, we will notify you and regulators as the law requires.

Children's privacy

Dream Captain is a business service for adults. It is not directed at anyone under 18, and we do not knowingly collect personal information from children. If you believe a child has given us information, contact hello@dreamcaptain.com and we will delete it.

International transfers

We are based in the United States and process information here. If you use the Service from outside the U.S., your information will be transferred to and stored in the U.S. Where the law requires safeguards for those transfers, we use approved mechanisms such as standard contractual clauses [or the EU-U.S. Data Privacy Framework, if we certify].

Changes to this policy

We may update this policy as our practices or the law change. For material changes, we will email the Administrator or post a notice on the Service before they take effect, and we will update the dates below.

Contact

Privacy questions, requests and complaints: [privacy email]

Captain Innovations, LLC, d/b/a Dream Captain

[Street Number] Dunwoody Place, Suite 6

Atlanta, Georgia 30350

Effective date:10.13.26. Last updated: 10.13.26.